

CONFIGURATION FOR SMART STB

Download SMART STB to your television, this is a one-off installation charge for this third-party software. This can cost around €20.

Open it and when you see loading portal on the screen press the ok on your remote.

Scroll to system settings, press ok, then into "Device Info".

Please make a note of your Software MAC and Virtual MAC addresses.

Now go to a browser and enter the following URL

https://smart-stb.net/index.php?_url=/order/unlock-custom-portal-for-smart-tv

Check the "I have read the Terms" box

Then put in your SOFTWARE MAC Address in TV MAC address field

Go Back to your Portal and in the URL box type this:

ctvtv.xyz

Scroll back up to "order now" and follow the process to register.

Once registered, give our customer support your VIRTUAL MAC address.

Once we have acknowledged it and activated your system, restart the app on the TV and the portal should start immediately.

If you need any assistance, please feel free to contact support to support@completv.com